

## PROFILE

Talented IT professional with experience in a wide variety of challenging roles, along with a passion for learning and strong independent research skills. Detail-oriented problem solver, bringing reliability to a team environment.

## EXPERIENCE

### Consultant

Jul 2008 - Present

Freelance consultant focused on niche solutions and end-user education with an emphasis on online privacy, data security/encryption, and identity protection. Involved in ongoing engineering project for an audio hardware startup.

### QA Engineer

May 2007 - Jul 2008

### *Anonymizer, Inc.*

[anonymizer.com](http://anonymizer.com)

Maintained repository of bugs and test cases for every product and service deployment using Bugzilla and Testopia. Functioned as QA contact for technical support, development, and web design departments. Co-designed a central VM repository, greatly optimizing testing efficiency.

### Director of IT

Jan 2006 - May 2007

### *ChemDiv, Inc.*

[chemdiv.com](http://chemdiv.com)

Responsible for all aspects of technology infrastructure, from mission-critical services such as email and telecommunications to help desk operations. Deployed company-wide open source VoIP telephony system, vastly improving communication resources, both internally and between satellite offices. Collaborated with overseas IT group to deploy global Lotus Domino services.

### Developer

Jul 2005 - Jan 2006

### *Sanford-Burnham Medical Research Institute*

[sanfordburnham.org](http://sanfordburnham.org)

Involved in bioinformatics web application project built using Perl and MySQL. Assisted with codebase refactoring and implementation of new features.

## SKILLS

### Sysadmin

Windows, Windows Server, Linux, OS X, \*BSD, Solaris, Active Directory, IIS, Terminal Services, Exchange, SharePoint, DNS, DHCP, IIS, Apache, MySQL, VMWare, VNC, RDP, Veritas Backup Exec, RAID, VoIP (Asterisk), end-user support

### Networks

LAN, WAN, VPN, VLAN, QoS, WiFi, firewalls, managed switches (Dell), security (Wireshark), RADIUS authentication

### Physical

Network cabling, hardware troubleshooting, tape backup units